



08/11/2016

Dear Parents,

## Year 7 Catering

As you may be aware students in Year 7 recently completed a transition questionnaire through Firefly. A section of the questionnaire related to their views on the school catering service, with the aim of further improving what is on offer to students during breakfast, break and lunch.

Replies to the questionnaire were extremely positive with 98% of students stating the food was good to excellent. Any suggestions made by students as to how we could further improve our catering provision have also been taken on board. For example, 34% of students suggested they would be interested in purchasing wraps if they were on offer. This is something we will be looking to introduce over the coming term.

Students who bring packed lunch to school also completed the questionnaire and were given the opportunity to explain their main reasons as to why they do this. A number of students stated that they brought a packed lunch so they could sit with their friends. I will be meeting with Year 7 students this week to ensure that they fully understand that sitting with their friends doesn't stop them purchasing school lunches. We operate an easy to use pre-order system that enables students to order their lunch in advance. This is then delivered to their choice of dining area, including the school hall, so that students who purchase a school lunch can still sit with their friends who bring packed lunch. Ordering their lunch in this way means they do not have to wait in any queues and you, as parents, can monitor what they are ordering.

I have detailed below additional information you may find informative regarding our catering service:

- School operates 3 services a day at breakfast (08:00 – 08:45), break (10:50 – 11:50) and lunch (13:10 – 13:45). Each day offers both regular and varied options for students to purchase.
- We operate a cashless system that enables students to purchase food through a biometric scan of their fingertip. Parents will be able to see what has been purchased through their online account and they do not have to worry about cash being available or being lost or spent on items other than school dinner.
- Tarleton Academy follows the governments 'Healthy Eating Standards' to ensure our students have access to a healthy balanced diet throughout the school day.
- Our pre-order service has grown increasingly popular as it enables students to order their lunch in advance and have it delivered to a dining location of their choice. Pre Orders can be made during breakfast and morning break.

- We operate a hot service in our main dining room located in the Mersey Building and a cold service in the main school hall for those who haven't pre-ordered.
- Students who bring a packed lunch dine in the school hall. Pre-orders and cold lunches can be bought in the school hall to ensure students can dine with their friends.
- We recognise special event through our catering that students can join in on such as European day of Languages, Christmas, Easter etc.
- We engage our student council to give us feedback on how we can improve our service for students across all years.

If you have any enquiries regarding the catering service at Tarleton Academy please feel free to contact me on [j.snowdon@tarletonacademy.org](mailto:j.snowdon@tarletonacademy.org) or via telephone on 01772 812 644.

Yours sincerely

Mr J Snowdon  
Resource Development Manager

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